DESTINATION: UZBEKISTAN
**Formal name:** The Republic of Uzbekistan

**Area:** total 447,400 km²

**Land boundaries:** border countries: Afghanistan 137 km, Kazakhstan 2,203 km, Kyrgyzstan 1,099 km, Tajikistan 1,161 km, Turkmenistan 1,621 km

**Population:** around 30 million
Capital: Tashkent

**Language:** Uzbek is the state language, Russian is the language of international communication

**Religion:** Islam (Muslim 88% (mostly Sunnis)), Eastern Orthodox 9%, other 3%

Uzbekistan’s climate is classified as continental, with hot summers and cool winters.
ARRIVAL / DEPARTURE

**International Airports:**

<table>
<thead>
<tr>
<th>Location</th>
<th>IATA Code</th>
<th>City</th>
<th>IATA Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tashkent</td>
<td>TAS</td>
<td>Navoiy</td>
<td>NVI</td>
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<tr>
<td>Samarkand</td>
<td>SKD</td>
<td>Karshi</td>
<td>KSQ</td>
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<tr>
<td>Bukhara</td>
<td>BKH</td>
<td>Zarafshan</td>
<td>AFS</td>
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<td>Urgench</td>
<td>UGC</td>
<td>Termez</td>
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<td>Namangan</td>
<td>NMA</td>
<td>Fergana</td>
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<td>Nukus</td>
<td>NCU</td>
<td>Andijan</td>
<td>AZN</td>
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**Special Service:**
Meeting by Dolores Staff inside of the airport and support with declarations.
Ceremonial meeting on arrival at the airports (karnay-surnay)

**Recommended Airlines:**
- **Uzbekistan Airways** (operates International and all Domestic flights);
- **Turkish Airlines** flies to Tashkent with connections via Istanbul;
- **Aeroflot** and **Transaero** (from Moscow and S. Petersburg);
- **Czech Airlines** flies to Tashkent with connection via Prague;
- **Korean Air** and **Asiana Airlines** flies to Tashkent with connection via Seoul.
The CIP hall (Commercial Important Person) is an ultra comfortable hall for arrival and departure of passengers from all airlines operating at International Airports.

CIP Hall services in Tashkent International Airport, providing simplification of departure procedures, comfort and time saving.

Easy registration of flight tickets and baggage, passing through customs, immigration and passport control areas. Luggage delivery directly from CIP lounge to the aircraft "in case of departure“, or from the aircraft to the CIP lounge "in case of arrival".
“Dolores Travel Services” provides all kinds of transportation to make your travel the most comfortable ever.

“Dolores Travel Services” has own park of vehicle:

- 5 sedan type cars (Chevrolet Lacetti)
- 6 own minibuses (Hyundai Istana 2010)
- 15 Tourist 43 seats Buses (Golden Dragon 2012, EURO 3)
- 1 airport shuttle 24-hours on duty.
Passenger transport in Uzbekistan is provided by the JSC "Uzheldorpass" of the State Joint Stock Railway Company "Uzbekistan Railways". Railways, connecting the main tourist regions of Uzbekistan, involve high-speed trains: Nasaf, Sharq and Afrosiyob, regularly running to Samarkand, Bukhara, Tashkent.

**Train Shark**  
(Tashkent – Bukhara – Tashkent) via Samarkand  
**Journey Time:** 6 h 40 m  
**Includes:**  
- one sleeping carriage for 18 seats  
- one 1-class carriage for 36  
- six 2-class carriages for 56 seats  
- one buffet carriage

**Train Nasaf**  
(Tashkent – Karshi – Tashkent) via Samarkand  
**Journey Time:** 5 h 50 m  
**Includes:**  
- one sleeping carriage for 18 seats  
- four 1-class carriages for 39 seats  
- one 2-class carriage for 36 seats  
- one buffet carriage
The train consists of 2 engines and 9 carriages of four types: VIP, Business, Economy classes and Bistro carriage.

The train features non-smoking zones, and has facilities for passengers with disabilities. Compartments are equipped with individual climate control system, soft and comfortable seats with a folding back, table and footrest, built-in audio and video modules, monitors for viewing video and audio clips, information board about the trip.

Each seat is equipped with a lamp for reading, and windows of the carriages are equipped with sunshades. Amenities of compartments include convenient luggage space.

**Daily trips by high-speed train «Afrosiyab» (Tashkent-Samarkand-Tashkent)**
A new touristic train “Afsona” was put into use on April 11, 2013, it will connect Southern regions of the Republic with Northern ones: the train goes according to the route “Tashkent - Karshi - Urgench”. Special train “Afsona” will give a new incitement to the tourism development in the most ancient region of Uzbekistan. Charter train of enhanced comfort “Afsona” runs not regularly, but according to the individual request. The route, stopovers and cost of tickets depend on pre-agreed individual tour program. For organization of a charter train it is necessary to gather a group in 200-250 passengers. “Afsona” is a perfect option for large groups and corporate clients travelling about Uzbekistan.

**Additional information:**
Train type: charter, enhanced comfort;
Travel time: depends on number of necessary stopovers;
Stopovers: depending on pre-agreed route it can be cities: Tashkent, Samarkand, Karshi, Boysun, Bukhara, Urgench, Navoi, Nukus.
**HOTELS**

We offer you wide variety of hotels and options for accommodation in Uzbekistan
World Hotel Chains and Boutique Hotels

<table>
<thead>
<tr>
<th>City</th>
<th>Recommended Hotels</th>
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<tbody>
<tr>
<td>Tashkent</td>
<td>Lotte city hotel Tashkent Palace 4*</td>
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<tr>
<td></td>
<td>Dedeman Silk Road 4*</td>
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<tr>
<td></td>
<td>Radisson Blu Tashkent 4*</td>
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<td></td>
<td>International Hotel Tashkent 5*</td>
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<tr>
<td></td>
<td>Miran International 5*</td>
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<td></td>
<td>Shodlik Palace 4*</td>
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<td>Grand Orzu</td>
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<td>Samarkand</td>
<td>Registan Plaza</td>
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<td></td>
<td>Grand Samarkand Superior</td>
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<td>Emirhan</td>
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<td>Bukhara</td>
<td>Omar Khayam</td>
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<td>Khiva</td>
<td>Asia Khiva</td>
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List of monuments in Uzbekistan included in UNESCO World Heritage Site:

- Historical Center of Bukhara
- Historical Center of Shakhrisabz
- Ichan-Kala (inner fortress) in Khiva
- Samarkand as a Crossroad of Asian Cultures

Besides, more than 35 objects within Uzbekistan are pending to be included in the list of UNESCO World Heritage Site.

During your travel to Uzbekistan you will visit all the historical heritage of the area grandeur and beauty of which amaze up to date.
Teambuilding and Quests – Samarkand / Bukhara

- **Bukhara, a fairy tale city - historical quest**
  You are given a unique chance to make a discovery. Make your imagination work and probably your fresh sight of a pioneer will discover that treasure, which is hidden behind the veil of habitualness. A route map will be given to you for passing the route.

*Apply you imagination and intuition and have a nice adventure in the "world of fairy tales".*

- **Influence of Oriental Bazaar on selling skills**
  Each group receives its own project which is to be implemented by their own efforts in a foreign country. That means to prepare a product made with their own hands and to sell it in the Oriental Bazaar. Each team will have its own goal, one team will bake lepyoshkas (round bread), the others will bake samsa, cook pilaf, make shashlik, make a pottery jar, and each group will have to make its own commodity and having jointed the efforts, to sell the commodity in the market so that to receive a fee for that. Actors playing roles of local people will be brought into the play.

**Venue: city of Bukhara (or Samarkand)**
Incentive Tours samples:

- The group of «travelers» gets papers roll with a fairy tale-exercises on it and the map of Master’s city, who will help them to move around the workshops.
- In workshops the «townsfolk» penetrates the secrets of handicrafts and make their own creations.
- In «the kishlak of musical instruments» you will hear the story of Uzbek music. There is the organization of mini concert of classical national music there.

Holiday in «Sunny city of masters»:

- «Master’s breakfast» (green tea, fruit, national Uzbek bread)
- «The travelers» present their handmade creations
- «The travelers» draw their impression from Master’s city visit on a big paper
HIGHLIGHTS II

Master Classes in Samarkand:

- «Guzar Pumpkin Painting»
- «Guzar Leather Painting»
- «Baking Lepyoshkas (flatbread)»
- «Producing of Handmade Paper»
THE MOST ANCIENT ACTIVE BATHHOUSE - “BOZORI KORD HAMMAM” IN UZBEKISTAN

- was built in XIV century and since then the bath-house still keeps alive its unique traditions and healing effect;

- Visit to Hammam is obviously going to be the most memorable event of your trip to Bukhara. You will plunge into the world of ancient traditions and feel “the real Bukhara”.

- This is the world where you will find yourself far from gift shops, places of interest, excursions, guides and where you will see real everyday life of Bukhara people, which life is inextricably linked to the rich history of this city.

- The visit to Hammam will allow you to learn ancient traditions of old Bukhara; you will enjoy the professional massage which skills passed from generation to generation and never lost the ancient Eastern massage style.

- After the massage you will have herbal tea.
SPECIAL PROGRAM

Yurt camp:
- Camel riding
- Horse riding

Mountains:
You can enjoy
- Chair lifting
- Going by outboard motor boat, catamaran, speedboat
- Cycling, horse riding
- Trekking
- Mountaineering
- Sky surfing
Unlike its nomadic neighbors, Uzbeks had a settled civilization for generations and, as such, developed a particularly distinctive cuisine.

Between the deserts and mountains, in the oasis and fertile valleys, they cultivated grain and domesticated livestock and the resulting abundance of products allowed the Uzbeks to express their strong tradition of hospitality, which in turn enriched their cuisine.

Tea is revered in the finest oriental traditions.

It is offered to every guest and there exists a whole subset of mores surrounding the preparation, offering and consuming of tea.

An entire portion of Uzbek cuisine is dedicated solely to tea drinking.

Some of these include samsa, bread, halva, and various fried foods.
RESTAURANTS

**Tashkent restaurants** and cafes amaze with European service level and food quality with a wide range of restaurants with Chinese, Italian, English, Japanese, Spanish, and other cuisine. Whatever restaurant you choose for any lunch, dinner or meeting, you will enjoy not only tasty dishes but also the stylish interior, food presentation and perfect service. **Caravan group Restaurants, Bahor, City Grill, Manas, Sim-Sim and many others**

**Samarkand restaurants.** As well as in other regional cities, Samarkand restaurants and cafes specialize on national Uzbek cuisine. National guest houses are happy to invite tourists to the local families to taste real cuisine of Samarkand. **Restaurant Samarkand, Karimbek, Platan, Old City and many others**

**Bukhara restaurants.** In Bukhara there are cafes and restaurants, oriented to tourists from all over the world. Here you will find dishes of European cuisine, dietary salads and vegetarian dishes as well as English-speaking wait staff. Also Bukhara has national houses, where you can order a lunch or dinner in advance. By the way, Bukhara restaurants and cafes usually are located in historical centers close to the main sights.
You will be invited to the show of “Tashkent Beauties” Folk concert and dance band. Very national folk common ritual dancing of all regions in Uzbekistan are preserved with great care by the followers, company’s repertoire has large multiform of choreographic compositions in classical folk music, contemporary vigorous and lyric miniatures and world folk dancing.

Theater of historic costume El-Merosi
In Uzbekistan you'll find a great variety of souvenirs to take home:

✓ Ceramics
✓ Handmade dolls
✓ Carved wood and metal pieces of art
✓ National clothes, fur and embroidery
✓ Oriental fabrics and carpets
✓ Traditional Uzbek musical instruments
✓ Uzbek wine
✓ Samarkand Silk Paper
✓ Cap (Dopka – modern peaked cap in national style with LOGO of your company, for MICE groups)
PARTNER:

- Established in year 2000
- Nomination as “Best Inbound Tour Operator of Uzbekistan” by National Tourism Board in 2009
- Gratitude from ADB (2010)
- Tourist volume is more than 6000 pax / year
- More than 30 of countries-partners
- Licensed by National Company «UzbekTourism»
- Own Vehicles Park
- Professional and experienced staff
- Positive feedbacks of our tourists
SERVICIES

✓ Package Tours within Uzbekistan & Central Asia for Groups
✓ Tailor made tours for FIT
✓ MICE organization (up to 300 pax)
✓ Botanical and Ornithological Tours
✓ Jeep-Tours;
✓ Online Hotels reservation in Uzbekistan
✓ Transportation services;
✓ Guarantee Departure Tours, from 4 pax
“We provide a partnership of professional Destination Management Companies in the undiscovered Eastern European & Far Eastern regions and offer travel specialists, event agencies, incentive houses, corporate companies and meeting planners worldwide direct link to our trusted and professional “EMG Partners” in the chosen country.”